

All-of-government Payroll Programme

Assessing delivery confidence for payroll projects

A framework for agencies to assess their delivery confidence

Helping AGENCIES determine their view of delivery confidence

This framework, which is structured around a series of questions based on good practice, has been provided to help agencies determine their view of delivery confidence.

Agencies:

- ▶ still own their payroll projects
- ▶ have a framework for their decision-making
- ▶ are better able to determine their level of confidence.

Allowing the GCDO to identify emerging system-wide risks and potential responses

The GCDO's **conversations with agencies at key decision points** will inform the GCDO's six-monthly reporting to Ministers.

Providing MINISTERS with assurance

The GCDO will **provide Ministers with assurance** that:

- ▶ expenditure on payroll services is warranted,
- ▶ payroll project risks are managed, and
- ▶ payroll services are fit-for-purpose and provided at a reasonable cost [CAB-19-MIN-0492].

Step-by-step assessment at key decision points

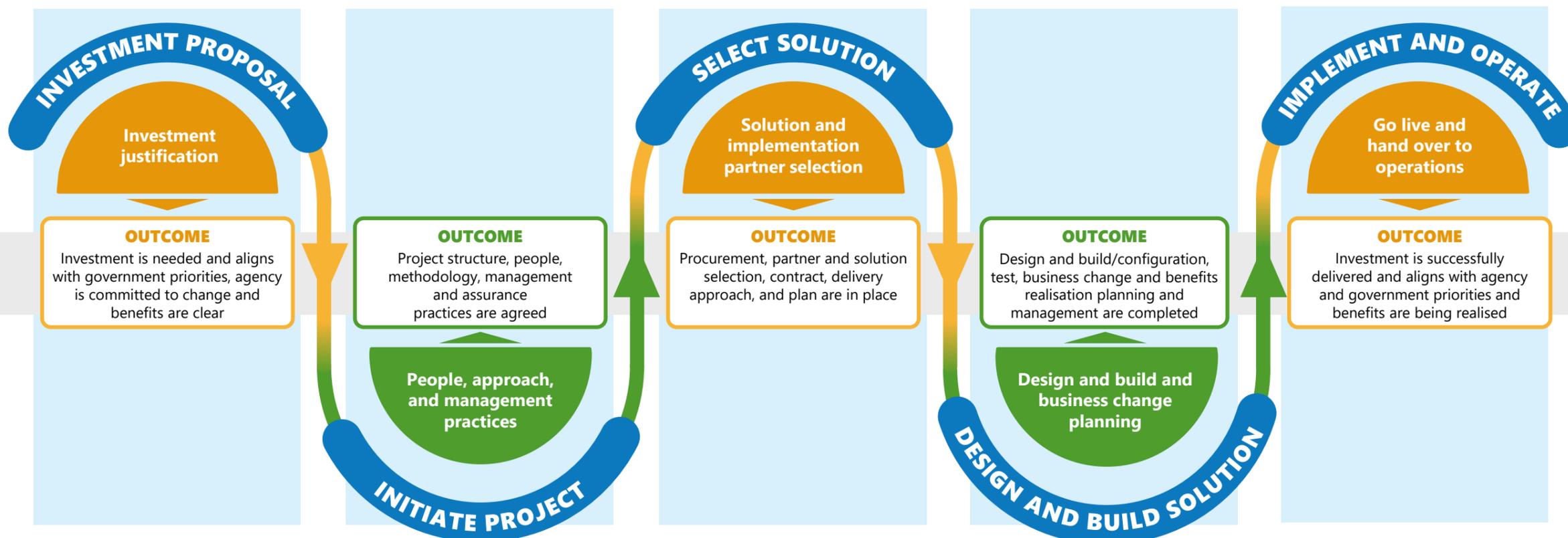
Are we ready to invest?

Are we organised to begin the project?

Are our solution and partner suitable?

Does the detailed design meet our requirements?

Are we ready to go live?



Assessing delivery confidence

Agencies retain **individual accountability** for successful delivery of payroll projects.

This framework is intended to be **used by Senior Responsible Officers (SROs)** to highlight the questions they need to ask of their project leaders at key decision points.

SROs are expected to **provide the GCDO** with their view of the delivery confidence for their payroll projects.

The GCDO will meet with SROs at each decision point to understand their level of delivery confidence.

**Version 1.0
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