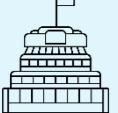


## Artificial Intelligence in the New Zealand Public Service Work Programme to 2027

Focus Area	Key initiative	Description of the initiative impact and function	AI deliverable
 Common Use Tools	<b>AI Programme Leadership</b>	Leading safe and responsible AI uptake through the Public Service modelling best practice in AI use. Reinforcing AI leadership and impact through proactive communication, oversight and calibration.	AI Ministerial advice and communications
	<b>Central Repository of AI Registries, Patterns and Tools</b>	Establishing a centralised hub for the efficient sharing of AI resources by agencies. Includes PS AI registries, libraries, standards, patterns, and tools orchestrating technology development.	Public Service AI Central Hub development to drive AI usage
	<b>Public Service Common Cases Accelerator</b>	Accelerating the spread of AI use cases by establishing core capability to evaluate, develop and implement AI solutions for wide sharing and reuse of high-value, low-cost, low-risk cases.	Public Service AI Innovation and Accelerator Lab establishment
	<b>Provider engagement for safe spaces to trial AI</b>	Exploring opportunities to create safe spaces, environments and channels for agencies to safely trial AI.	Public Service AI Sandbox to enable AI exploration
	<b>Public Service AI Use Case Measurement</b>	Creating visibility of latest AI growth and availability for New Zealanders using public services through high quality AI data forming the knowledge base driving targeted AI action.	Public Service AI Annual Survey latest growth and data insights
 Safe and Responsible AI	<b>Public Service AI Assurance Model</b>	Enabling active assurance of AI in practice. Establishing an AI Assurance Model for agencies with clear documentation supporting principled design, robust risk management and ethical governance practices	Public Service AI Assurance Model and Toolkit creation
	<b>AI Safety and Security Certification</b>	Ensuring AI safety and security through standardised certification mechanisms	Public Service AI safety mechanisms standardisation
 Customer and Partnerships	<b>AI Marketplace Ecosystem</b>	Increasing safe and responsible AI through new AI categories in the Marketplace procurement platform.	AI Marketplace launch boosts safe AI solutions to increase AI use
	<b>Govt.nz AI Assistant for Customers</b>	Helping people find government services and information quickly with an AI Search Assistant public tool using a simple conversational interface. Piloted by GCDO, it will also be released into the Govt.nz app.	AI Search Assistant public tool for government information launch
	<b>AI Strategic Partnerships</b>	Establishing collaborative relationships with AI suppliers, cultivating partnership and co-development culture for effective AI information, services supply and cost-effective solutions	AI suppliers' strategic agreements development to boost AI adoption
	<b>AI Public Service International Collaboration</b>	Strengthening New Zealand's global role in AI digital government by fostering strategic partnerships, international knowledge exchange, research and collaboration.	Updates on latest international AI collaboration and developments
	<b>AI Public Service Event</b>	Accelerating ambition to drive further AI growth by convening AI knowledge-sharing forum with expert panellists, dialogue and showcasing of leading agencies' AI examples (like the AI Assistant).	AI Public Service event builds on 2025 success
 AI Workforce	<b>Executive AI and Innovation Training</b>	Building AI expertise with AI Masterclasses for Tier 1-3 leaders as interactive applied learning events. Specialists and system leaders share success enablers and two-way peer learning.	Refreshed Executive AI and Innovation Training in place
	<b>Practitioner AI and Innovation Training</b>	Strengthening AI capability in Public Service through refreshed AI training for cross-agency participants with programme design specific to NZ using online resources and peer to peer learning.	Refreshed Practitioners AI and Innovation Training in place
	<b>Marketplace for AI Training Suppliers</b>	Growing access to both free and paid training opportunities from accredited suppliers. A new AI training category within the Marketplace procurement platform will provide links for Public Service.	Marketplace of AI Training providers boosts access to AI training supply
	<b>Public Sector AI Community of Practice</b>	Enhancing the practitioner and collective learning community that facilitates AI best practice learning and innovation through regular online technical engagement, fostering collaboration across agencies.	Public Sector AI Community of Practice latest updates