Dashboard 2: The Integrated Programme of Work to Drive Digital Transformation

**Integrated Services**

**Digital Services**

**Integrated Services Foundation Elements**

**Channel and Service Strategy (DIA)**

**Digital Services Design (DIA)**

**Data Futures Partnership (Stats)**

**Integrated Data Infrastructure Enhancements (Stats)**

**Open Govt Information and Data Programme (Stats)**

**Digital Skills Survey (DIA)**

**System Challenges**

- Access to funding for cross-agency work and system-wide interventions, particularly to implement cross-agency initiatives remains difficult. Work underway within the Partnership Framework Strategic Investment Group to discuss funding options
- Traditional agency-centric processes, systems and cultural behaviours make managing horizontally, cross-agency and citizen-focused working and information sharing difficult
- Governance of cross-agency initiatives is poor with accountabilities and authorising environments often unclear
- Risk Aversion is limiting progress and system opportunities being exploited, such as adoption of public cloud services and enhanced information sharing

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1 Delivery confidence as self-assessed by lead agency for delivery of next major milestone